

# The Citizens Energy Package

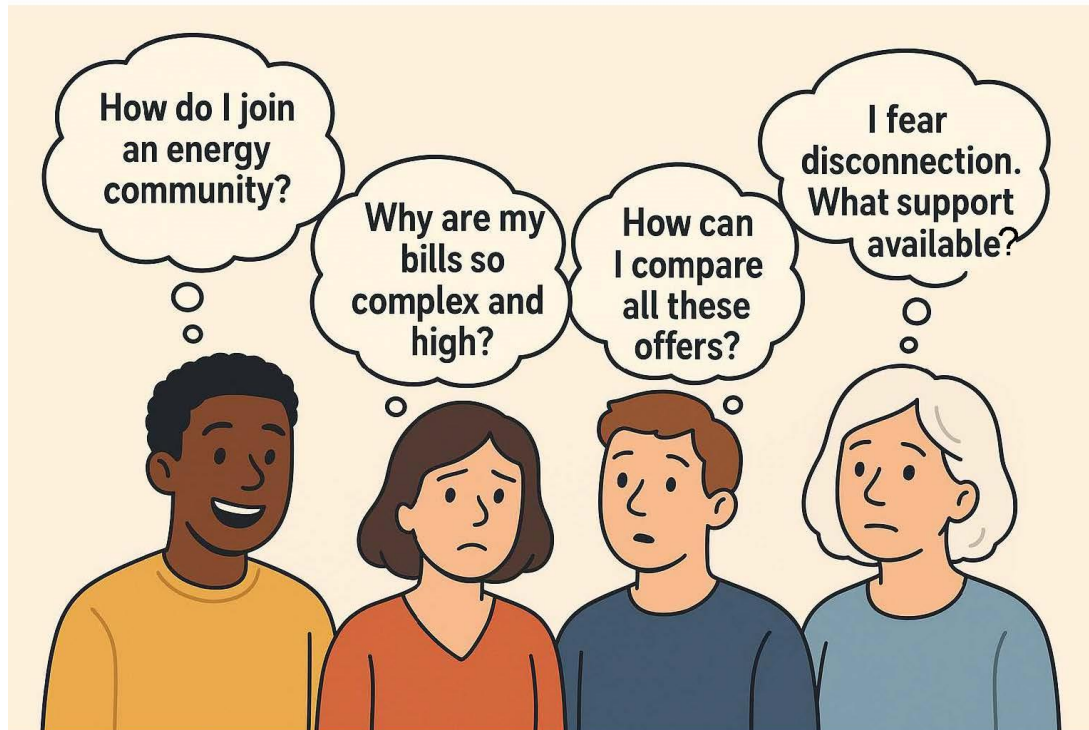
Affordable energy for all

*VLEVA Webinar: Europees energiepakket- 25 maart 2026*

*Nicole VERSIJP, DG ENER*



# What's in for citizens?



## 1. Lower bills and transparent pricing

Clear, comparable offers

→ **easier to spot the cheapest deal**



## 2. Easy, Fast Switching

Faster, 24h switching EU wide

→ **save €152/year**



## 3. Strong Consumer Protection

Understandable contracts and clear bills

→ **more transparency and trust, better competition**



## 4. Energy Communities and Energy sharing

Produce, share, consume own energy - local clean power

→ **Solar self-production: Save EUR 260-550/year**

→ **Sharing and sales of surplus: save up to €1100/year**



## 5. Support for Vulnerable Households

Help with bills, renovations, and protection if in difficulties

→ **no more choosing between heating or eating**

# THE CITIZENS ENERGY PACKAGE: COMMUNICATION

PILLAR	FLAGSHIP	IMPACT
<b>I. Lower energy bills for households</b>	<ol style="list-style-type: none"> <li>1. <b>EC guidance on energy taxation for affordability and electrification</b></li> <li>2. <b>swift implementation of the EC guidance on network charge design</b></li> <li>3. <b>Boost clean, efficient technologies within the European Energy Efficiency Financing Coalition</b></li> <li>4. <b>Simplification of the switching process and comparison of offers</b></li> </ol>	<ul style="list-style-type: none"> <li>• Savings of up to €200/year per household</li> <li>• More efficient grid operation</li> <li>• Improved energy efficiency of buildings and appliances</li> <li>• By switching, estimated savings of up to €152/year</li> </ul>
<b>II. Protecting and empowering consumers</b>	<ol style="list-style-type: none"> <li>5. <b>EC guidance on energy communities and self-consumption + implementing regulation on data interoperability</b> + practical guides on community energy projects</li> <li>6. <b>EC guidance on remuneration of flexibility</b> in retail contracts + <b>Implementing Regulation on data interoperability</b> requirements and procedures</li> <li>7. <b>Code of service on consumer rights</b> to energy suppliers + <b>EC guidance on supplier risk management</b></li> </ol>	<ul style="list-style-type: none"> <li>• Savings of up to €1100/year per household (sharing + sales of surplus)</li> <li>• Energy Communities - by 2030, potentially: <ul style="list-style-type: none"> <li>• 90 GW installed renewable capacity</li> <li>• Annually, 38 million tons less of CO<sub>2</sub></li> </ul> </li> <li>• Fair remuneration of flexibility: savings on electricity bills up to 40%</li> <li>• Greater market transparency leading to competitive pricing, higher consumer trust and service efficiency</li> </ul>
<b>III. Tackling energy poverty and vulnerability</b>	<ol style="list-style-type: none"> <li>8. <b>Updated EC recommendation on energy poverty + technical assistance and funding of EU projects</b></li> <li>9. <b>EC guidance on protecting vulnerable against disconnections</b></li> </ol>	<ul style="list-style-type: none"> <li>• Progressive and measurable reduction of energy poverty</li> <li>• Lower energy consumption through energy efficiency</li> <li>• Fewer disconnection and consistent protection of vulnerable</li> </ul>

## IV. Implementing existing EU laws

CEP Implementation package + engagement and communication activities

# THE CITIZEN ENERGY PACKAGE: IMPLEMENTATION SET

four Recommendations, one Report, one Implementing Act  
[TO BE ADOPTED AT A LATER DATE]

## SET OF RECOMMENDATIONS – MANDATED/ LINKED TO EMD DIRECTIVE 2024/1711

### 1. Energy communities and self-consumption + Action Plan on Energy Communities

- Guidance to support the development of energy communities
- Common EU framework for energy sharing among citizens, SMEs and communities
- Transparent cost-allocation rules, grid access, data interoperability, and fair remuneration for shared renewable electricity

### 2. Protection of vulnerable customers against disconnections and during natural gas phase-out

- On disconnections: promotes seasonal and medical disconnection bans, early-warning systems, and multi-actor coordination
- On gas phase-out: promotes clear communication, one-stop-shop assistance, and tailored measures

### 3. Supplier risk management

- Prevents supplier failures and protects consumers from financial loss
- Guidance on prudential oversight, risk mitigation and crisis protocols

### 4. Key contractual terms and conditions

- Clear, comparable one-page summary before signing an energy contract
- Simplifies information on prices, duration, termination rights, and complaint procedures



## Report on market-based prices

- Assesses the implementation of Article 5 of Electricity Directive (EU)2019/944, the level of competition on electricity retail market, price interventions and the importance of supporting flexibility in retail markets.

## Implementing Regulation on customer-switching data

- Sets common EU wide interoperability requirements and datasets/procedures to enable 24-hour back-office switching
- Improves consumer switching